LET'S GO BEYOND

TOYOTA HOMECHARGE – GUIDE

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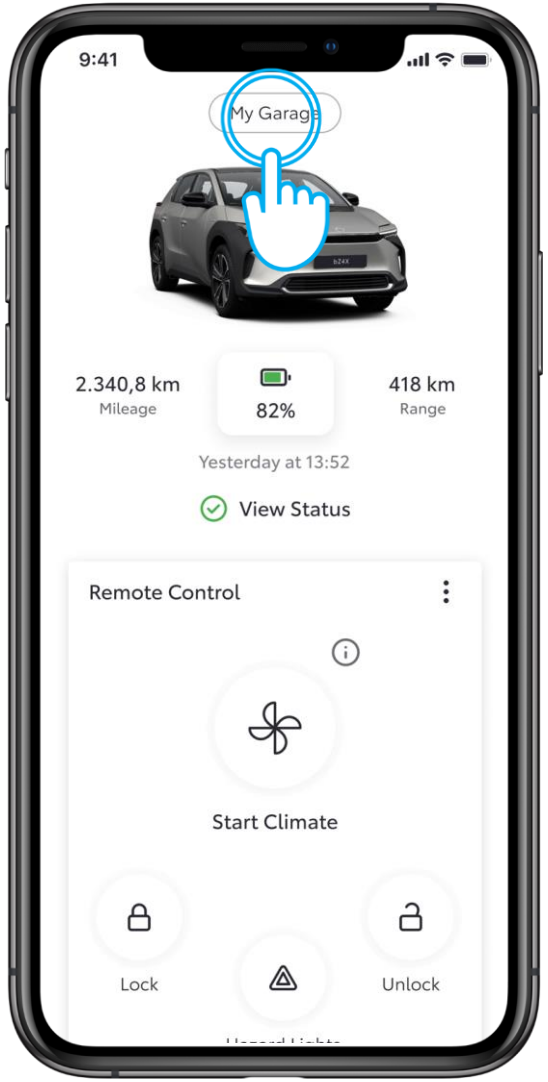
2. Firmware Updates
3. Managing access
4. Charging

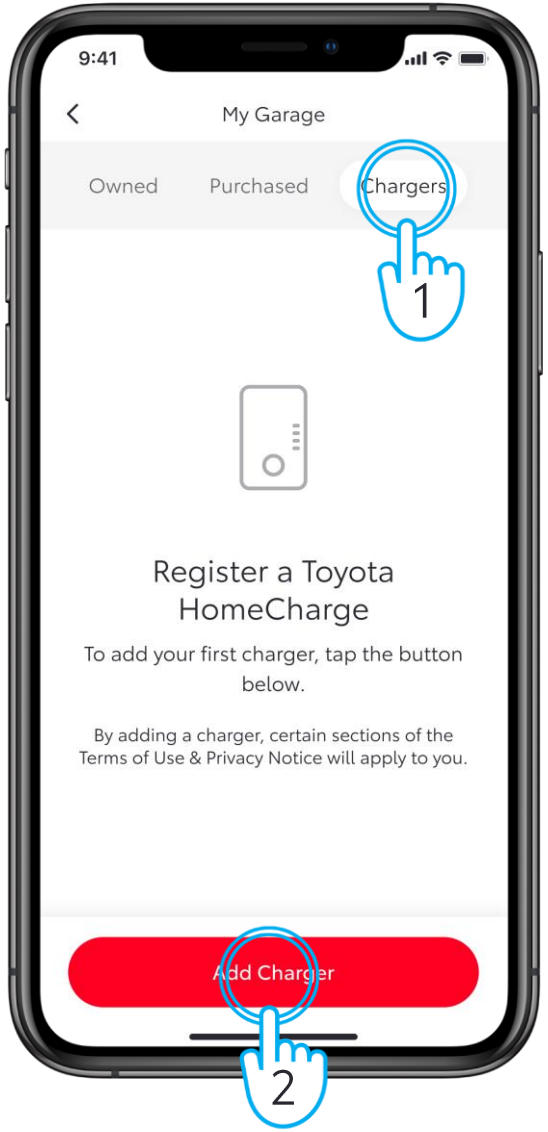
ON BOARDING

ONBOARDING WITH THE MyToyota APP



STEP 1

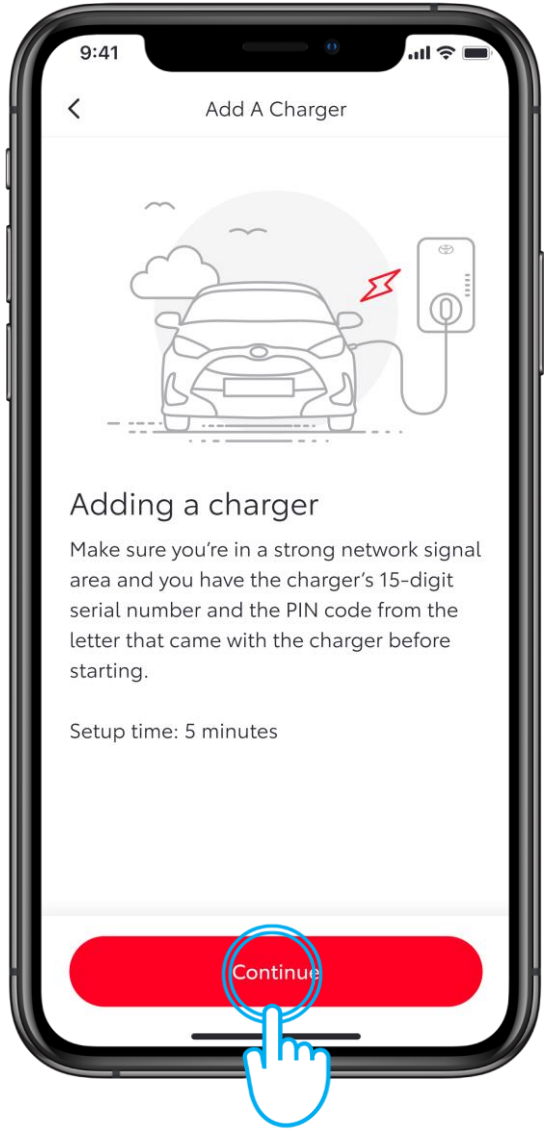
Open the MyToyota app, log in using your credentials and tap on “My Garage”.



STEP 2

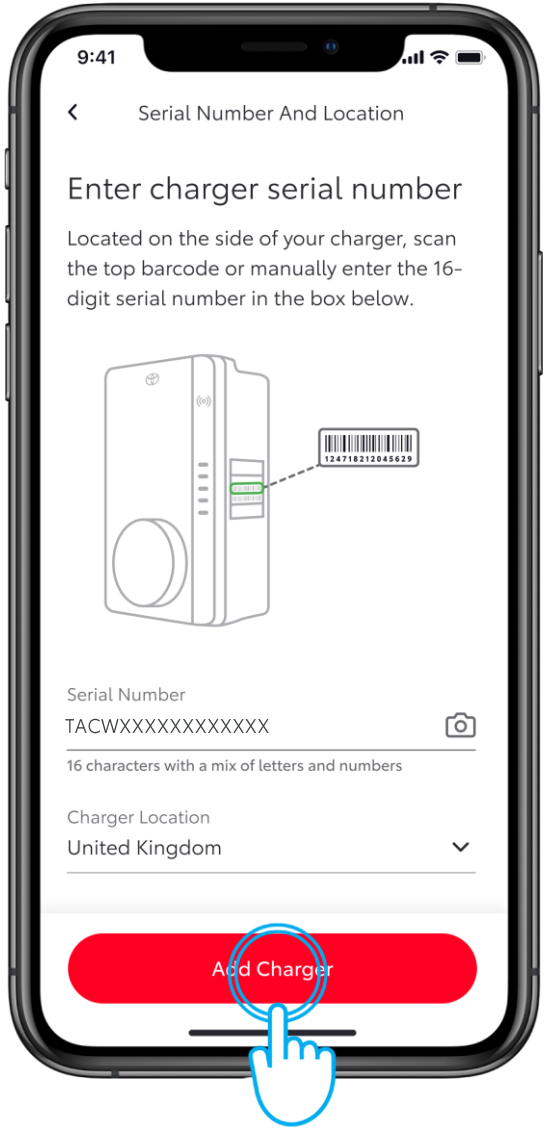
Tap on “Chargers” followed by “Add a Charger”.

ONBOARDING WITH THE MyToyota APP



STEP 3

Tap on "Continue"



STEP 4

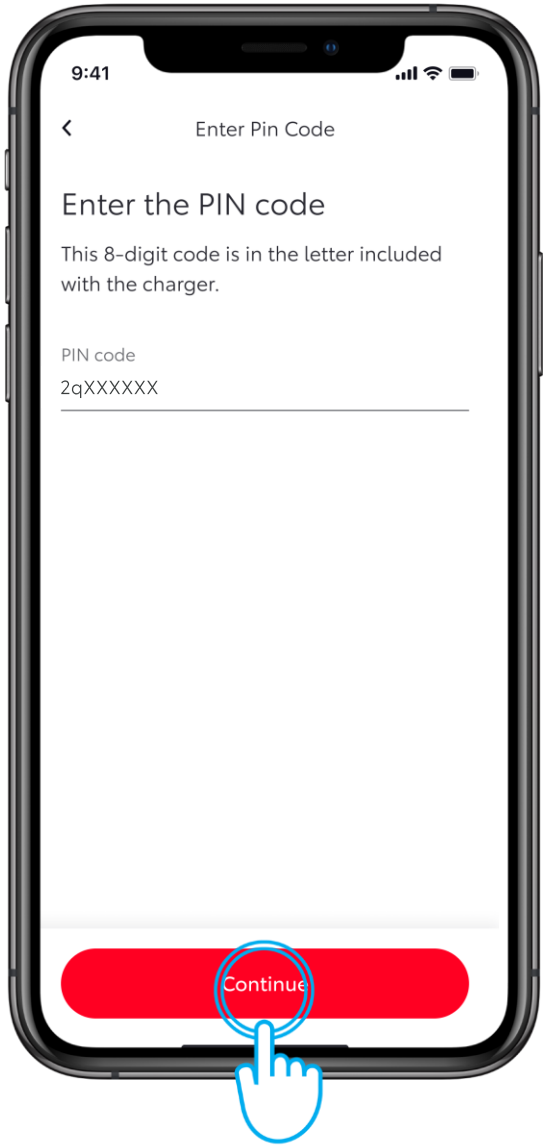
Enter the serial number of your Toyota HomeCharge and its location*. The serial number is located on the right-hand side of the box.

The serial number can be typed in or scanned using your mobile device's camera.

Once entered, tap on 'Add Charger'.

*You must provide the correct country location to avoid any legal issues.

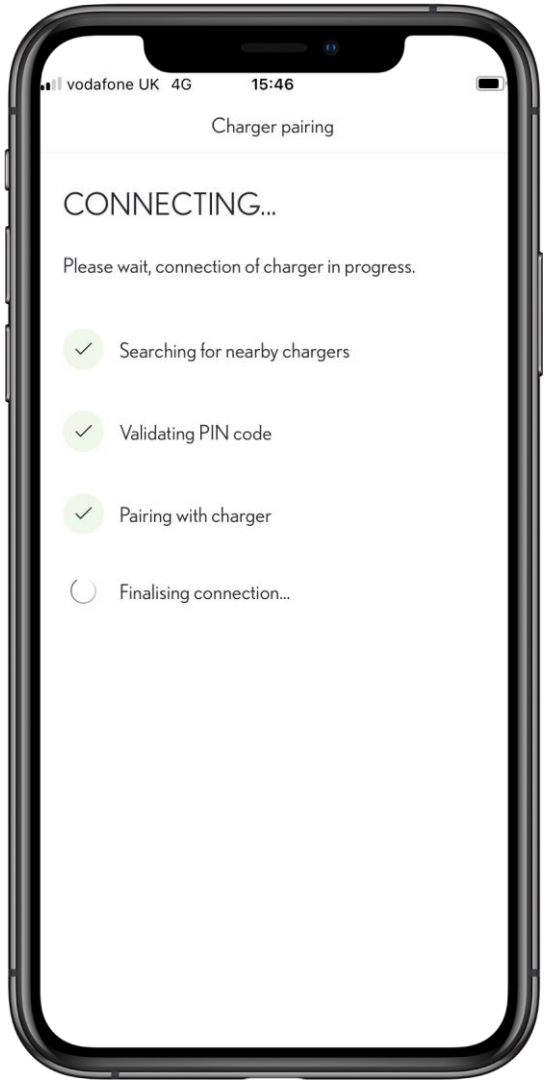
ONBOARDING WITH THE MyToyota APP



STEP 5

Enter the 8-digit alphanumeric PIN code that can be found on the card inside the leaflet, in the Toyota HomeCharge packaging.

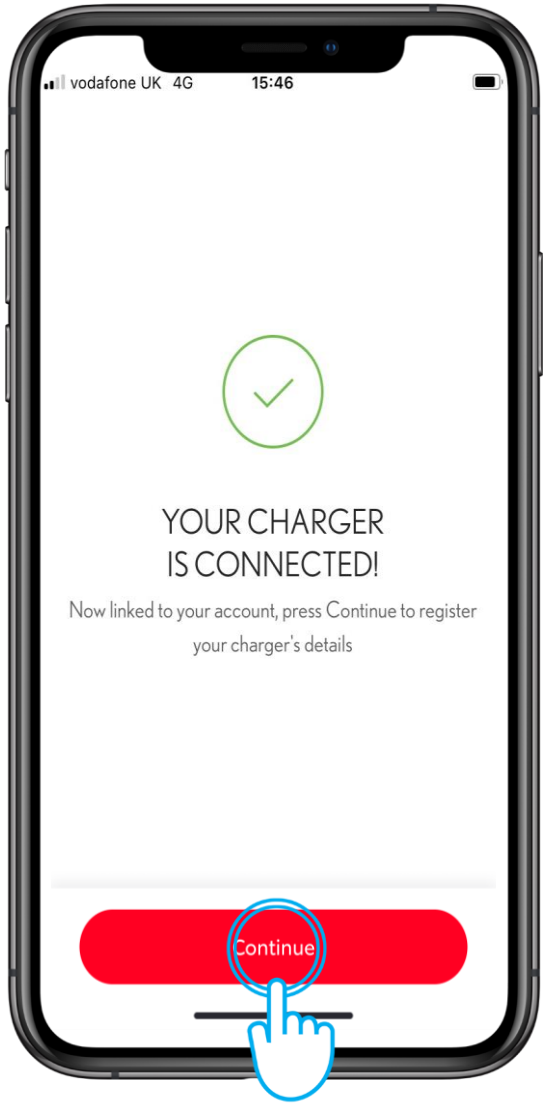
Tap on “Continue”.



STEP 6

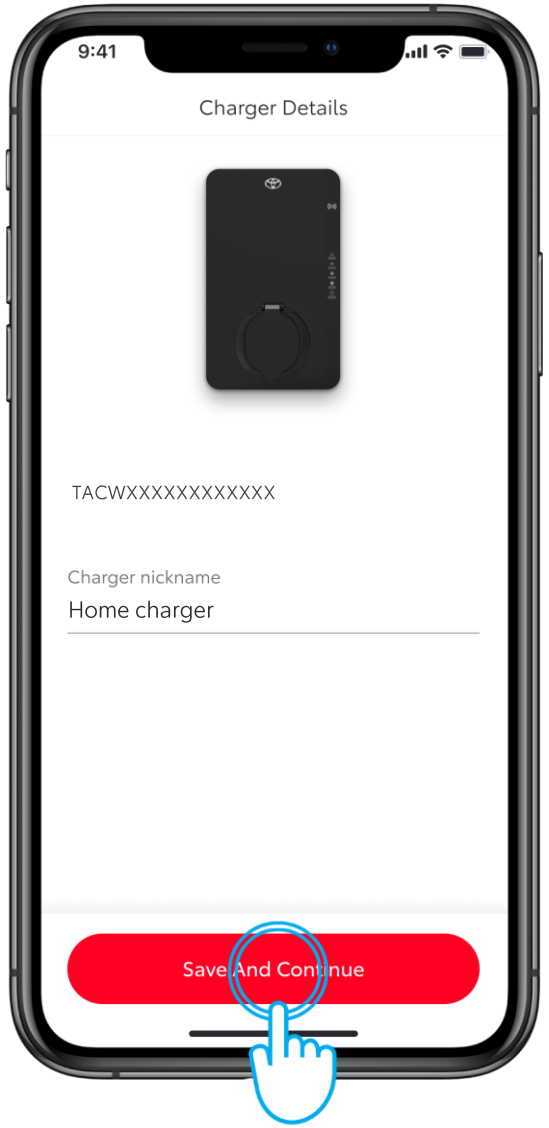
Allow a few seconds for the app to confirm the PIN code you entered is correct and establish a connection with the Toyota HomeCharge box.

ONBOARDING WITH THE MyToyota APP



STEP 7

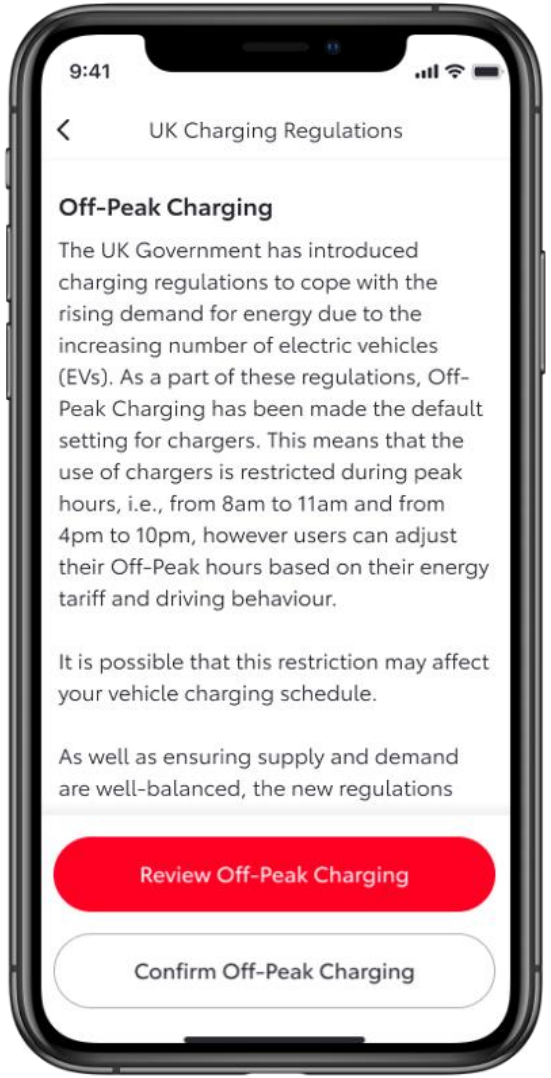
After your charger has established connection with your MyToyota account you can click “Continue”.



STEP 8

Enter a nickname for your charger.
Tap on “Save and Continue”.

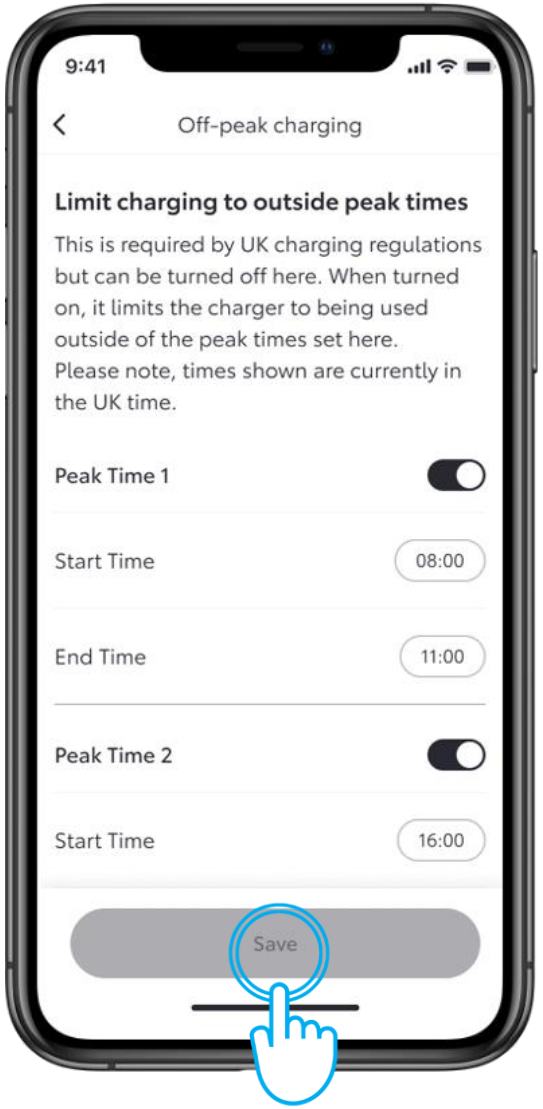
ONBOARDING WITH THE MyToyota APP



STEP 9

After saving your Toyota HomeCharge unit you will be prompted about the UK Charging regulations regarding off-peak charging.

You can either accept the off-peak hours by selecting “Confirm Off-Peak Charging” or choose to modify the times to suit your needs by selecting “Review Off-Peak Charging”.

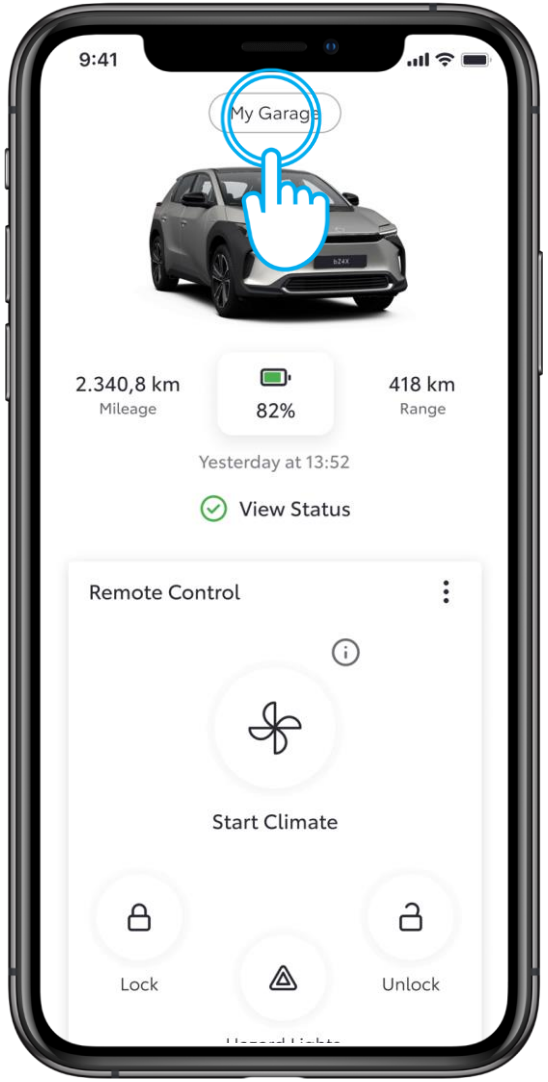


STEP 10

If you choose to “Review Off-Peak Charging” you can set the peak times you would like to avoid charging and click “Save” to save your preferences.

FIRMWARE UPDATES

FIRMWARE UPDATES WITH THE MyToyota APP



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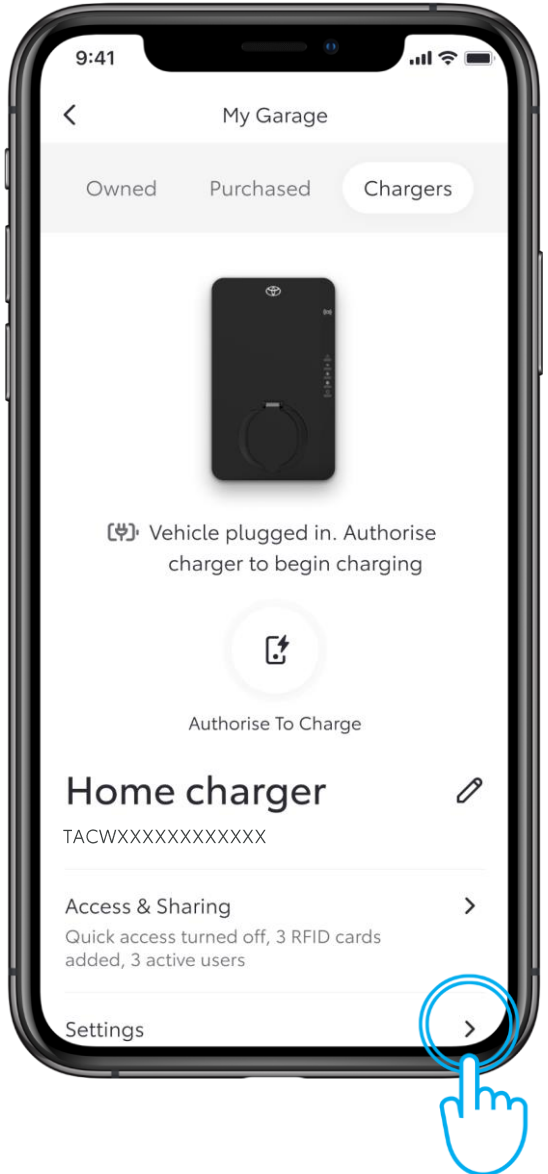
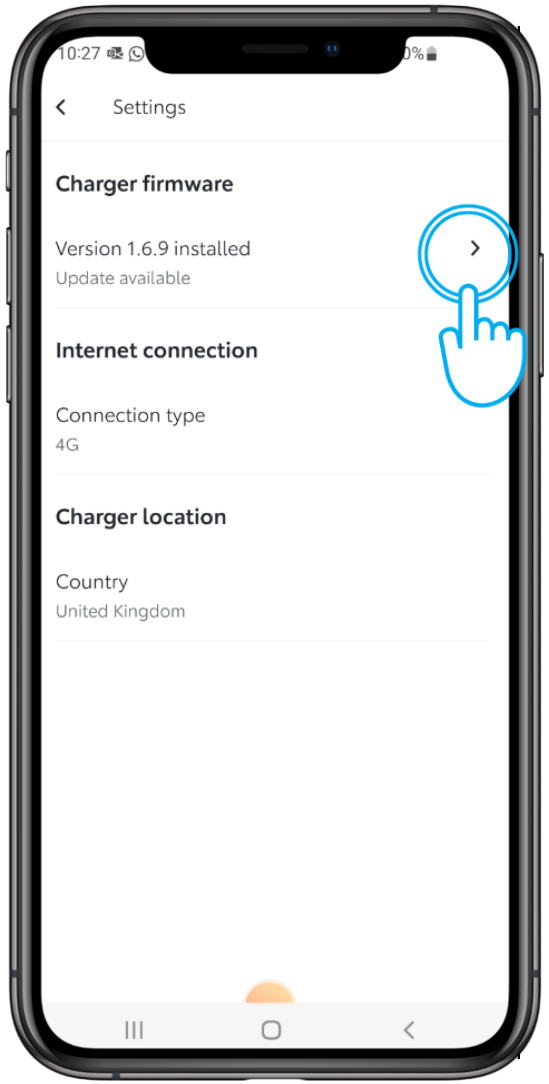


STEP 2

Tap on “Chargers” followed by “Settings”.

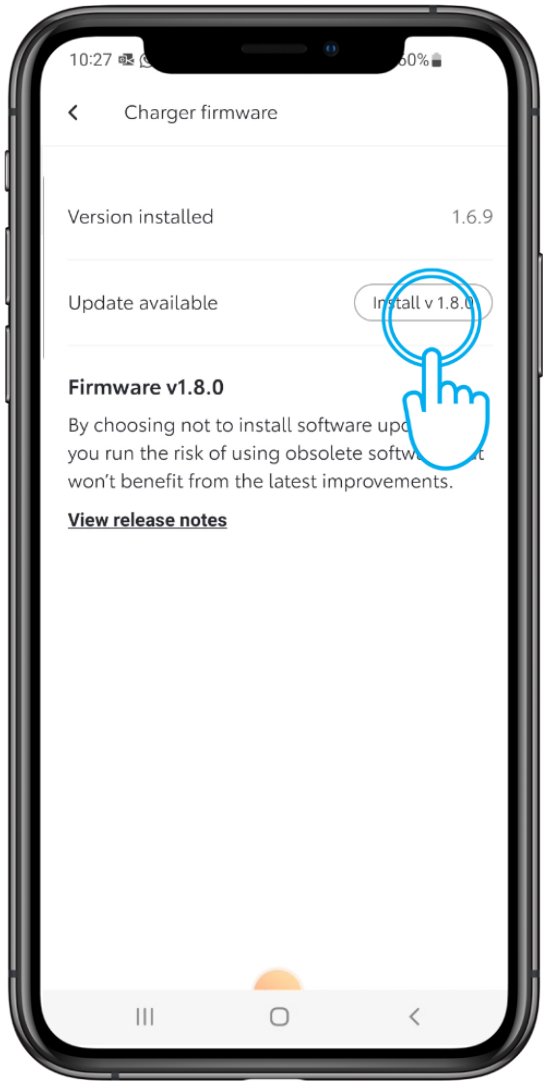
FIRMWARE UPDATES WITH THE MyToyota APP



STEP 3

Under the heading 'Charger Firmware' you can see the version your Toyota HomeCharge unit is currently operating. If you are running an old or outdated firmware version the arrow will appear.

Click the arrow to proceed.



STEP 4

Tap on "Install v X.X.X' to begin the install.

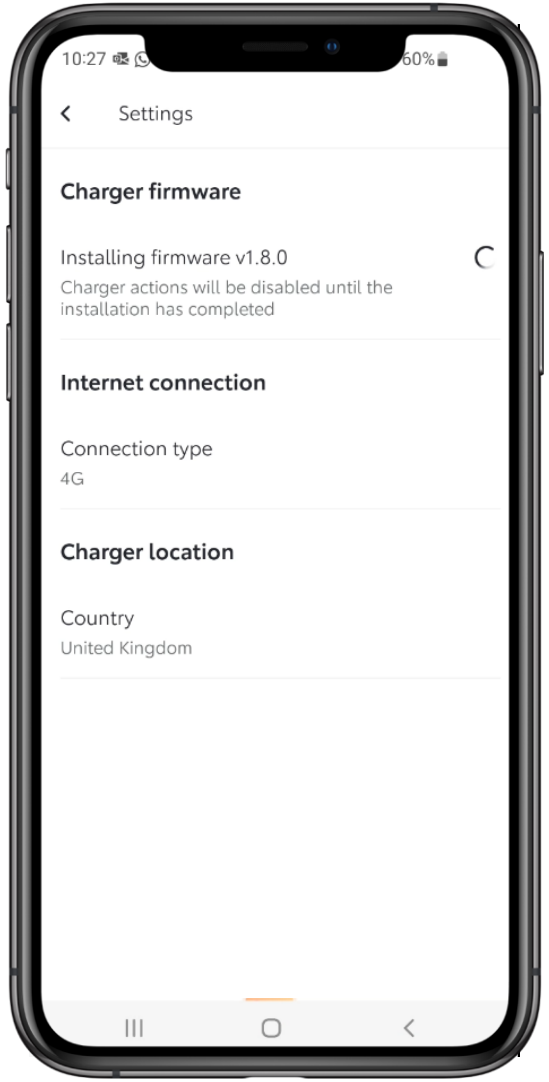
The install will take between 10–20 minutes.

Please note your Toyota HomeCharge unit may need to complete more than one update to be running the latest firmware which will increase the estimated install time for the update.

For example, the image shown here requires two updates; the first is v1.6.9 to v1.7.1, the second to update from v1.7.1 to 1.8.0. You can see which updates you require by clicking to download the 'View Release Notes' option.

This example would therefore take between 20 to 40 minutes to complete.

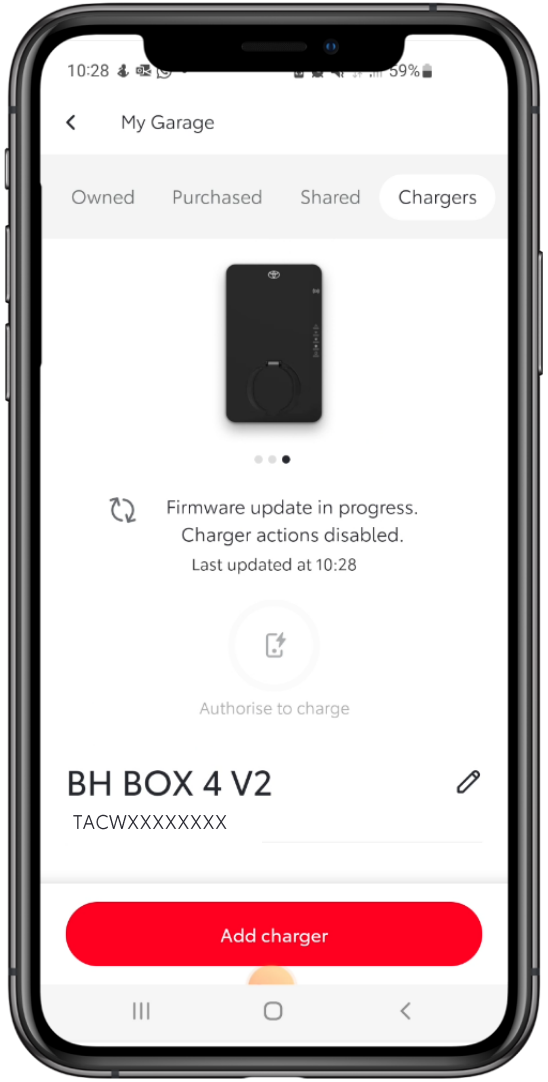
FIRMWARE UPDATES WITH THE MyToyota APP



STEP 5

After clicking to activate the update (“Install v X.X.X”), you will see the loading wheel and text confirming the update has begun.

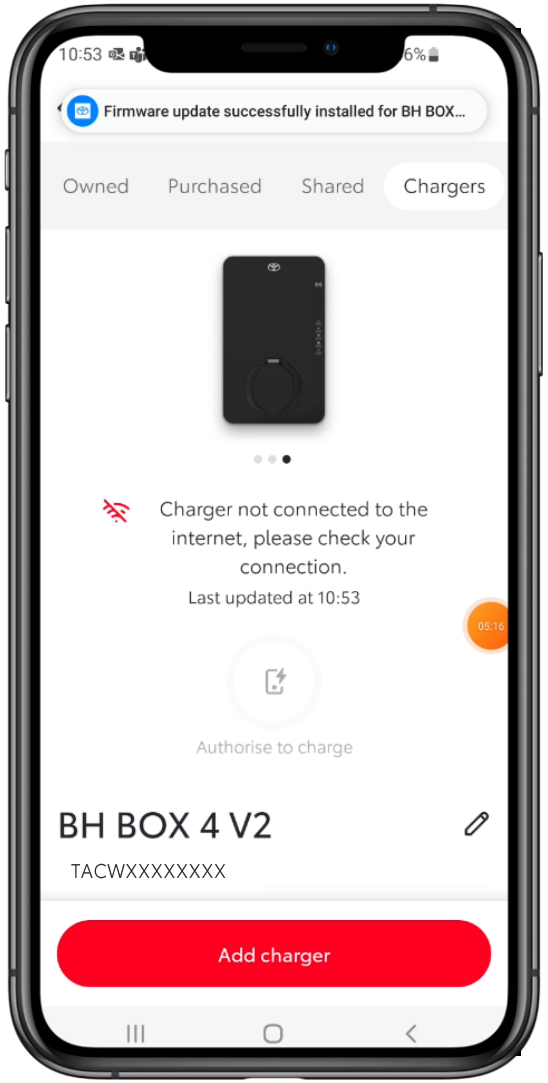
Note the Toyota HomeCharge box must have an active and stable Wi-Fi connection to complete the update.



STEP 6

For the duration of the install, you will be unable to use the Toyota HomeCharge box .

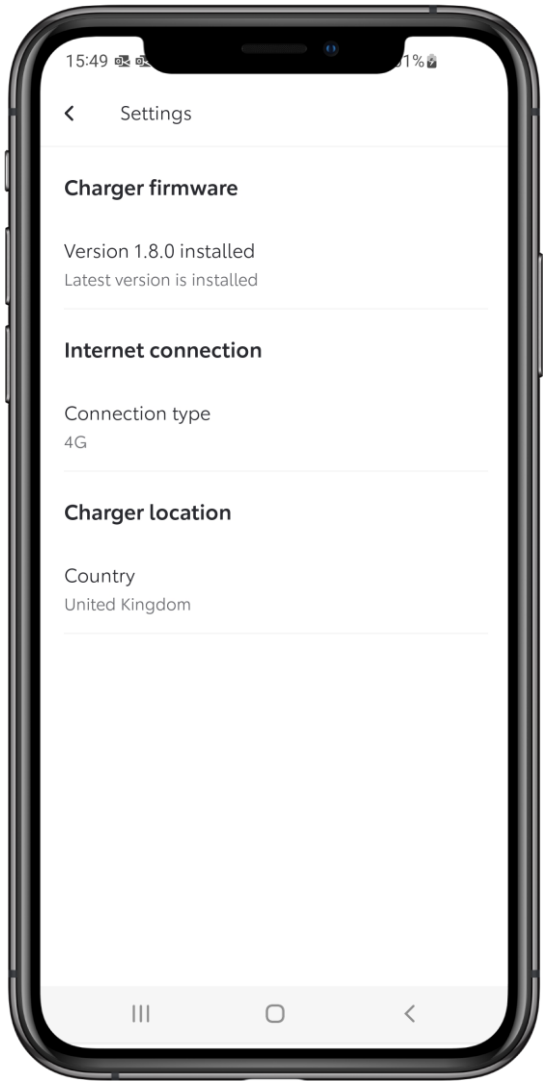
FIRMWARE UPDATES WITH THE MyToyota APP



STEP 7

To complete the update, your Toyota HomeCharge box will be required to perform a restart, you may notice the app update showing the internet connection is lost.

Please allow a few minutes for the power to turn back on and for the Wi-Fi connection to be reestablished.

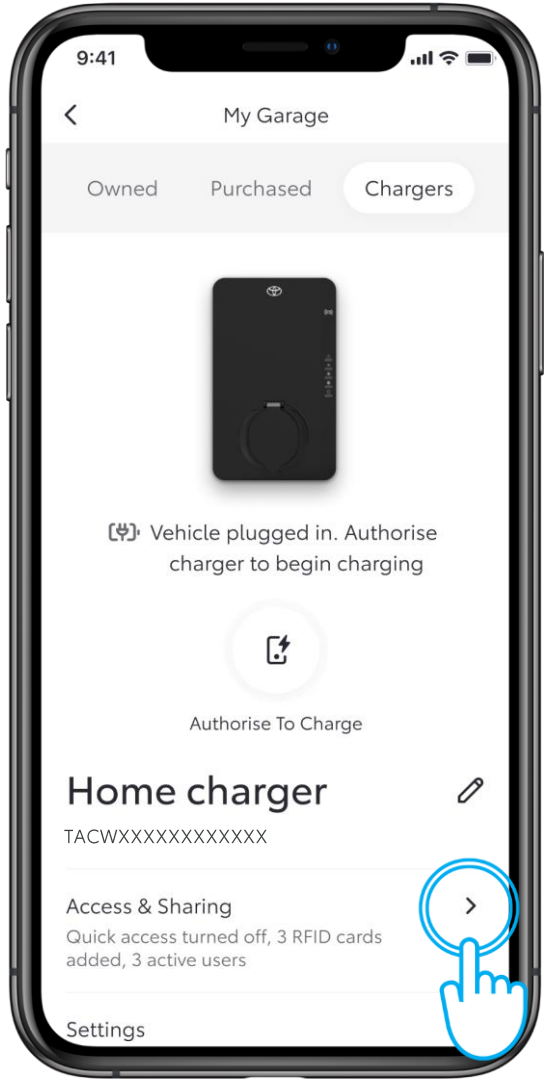


STEP 8

After a few minutes, the connection will return, and you can visit the Settings page to confirm the update was successful.

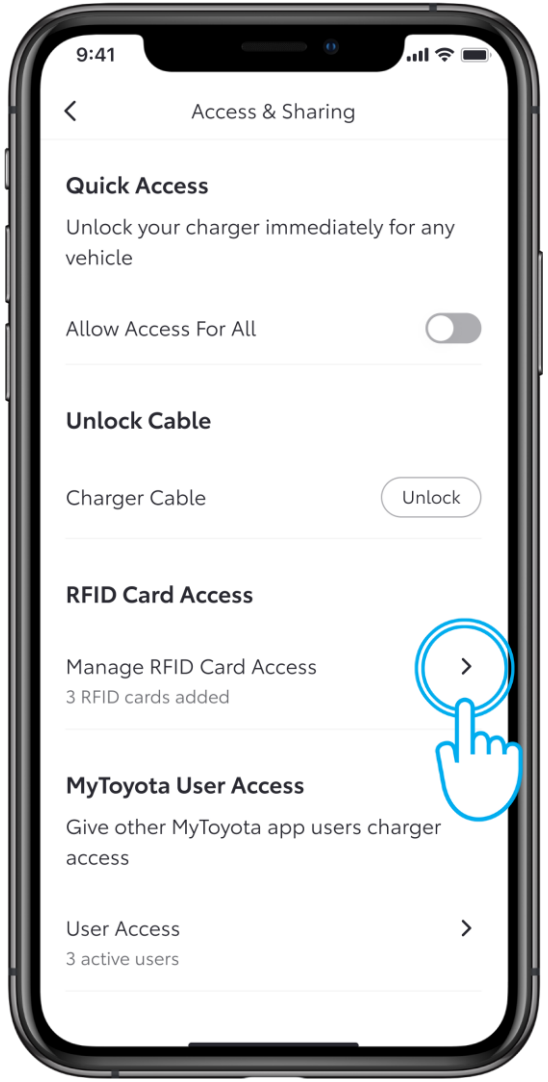
MANAGING ACCESS

MANAGING ACCESS



STEP 1

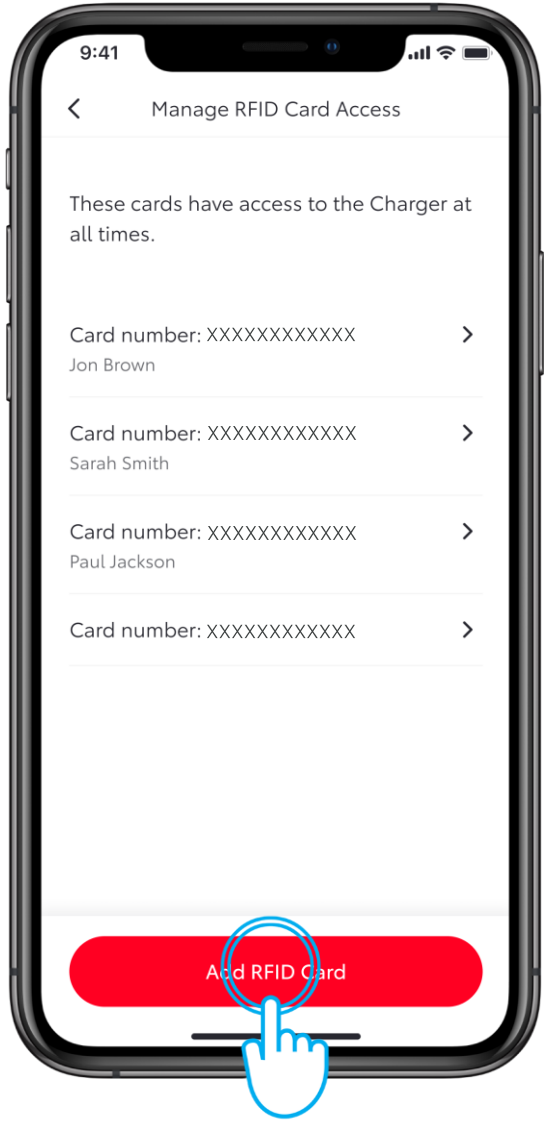
To manage access to your charger, tap on “Access & Sharing”.



STEP 2

To view or add RFID Card access, tap on “Manage RFID Card Access”.

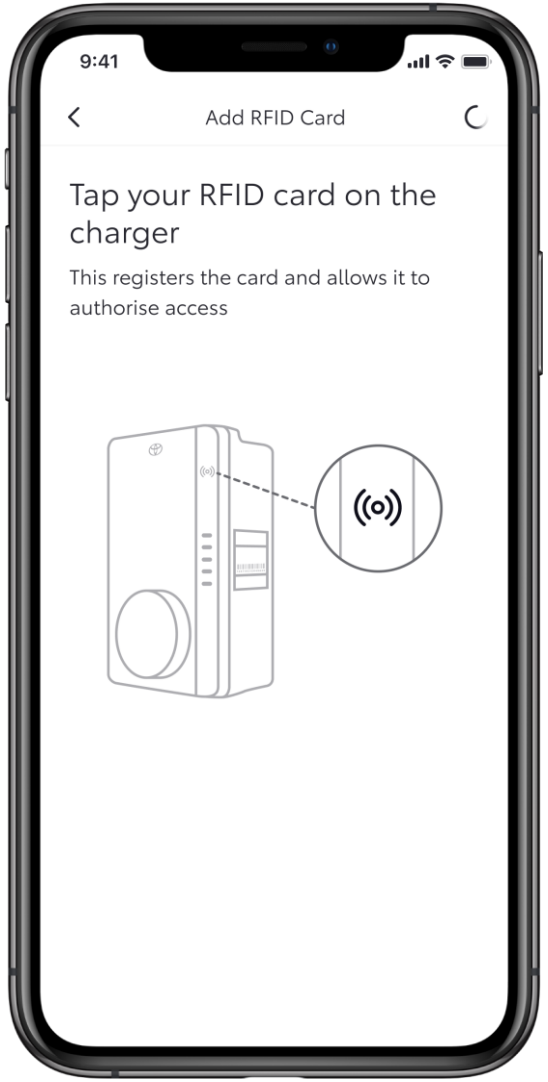
MANAGING ACCESS – ADDING A RFID CARD



STEP 3

To add a RFID card, tap on “Add RFID card”.

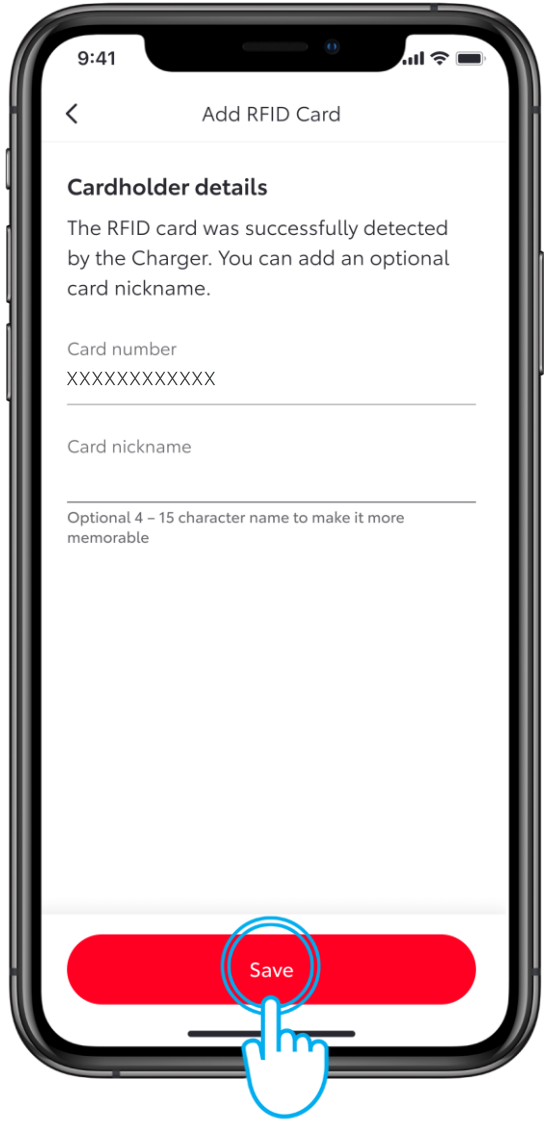
Ensure you have your RFID card with you, this was supplied with your charger.



STEP 4

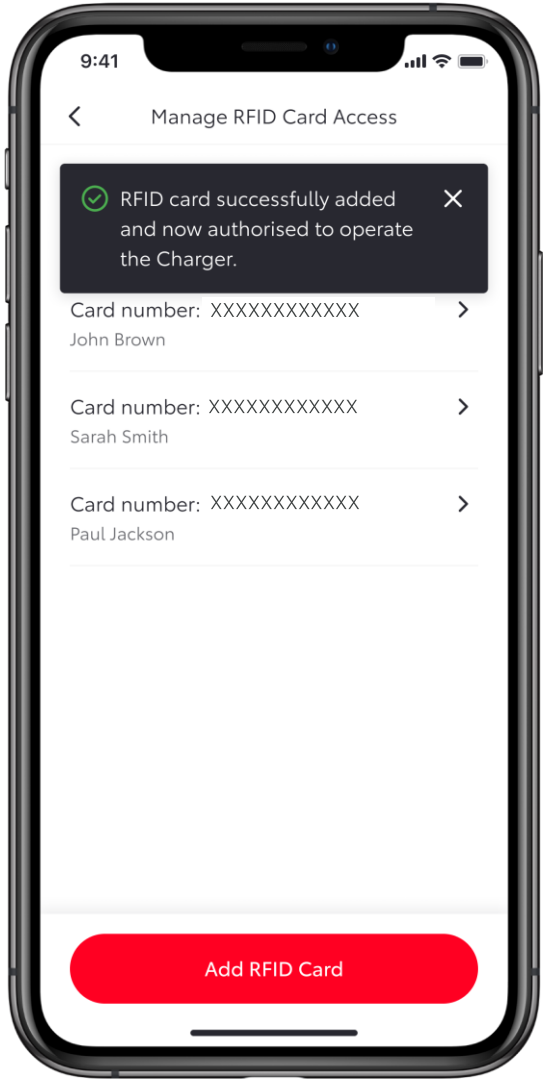
Scan your RFID card on the top right side of the charger, over the semi-circle icon (pictured).

MANAGING ACCESS – ADDING A RFID CARD



STEP 5

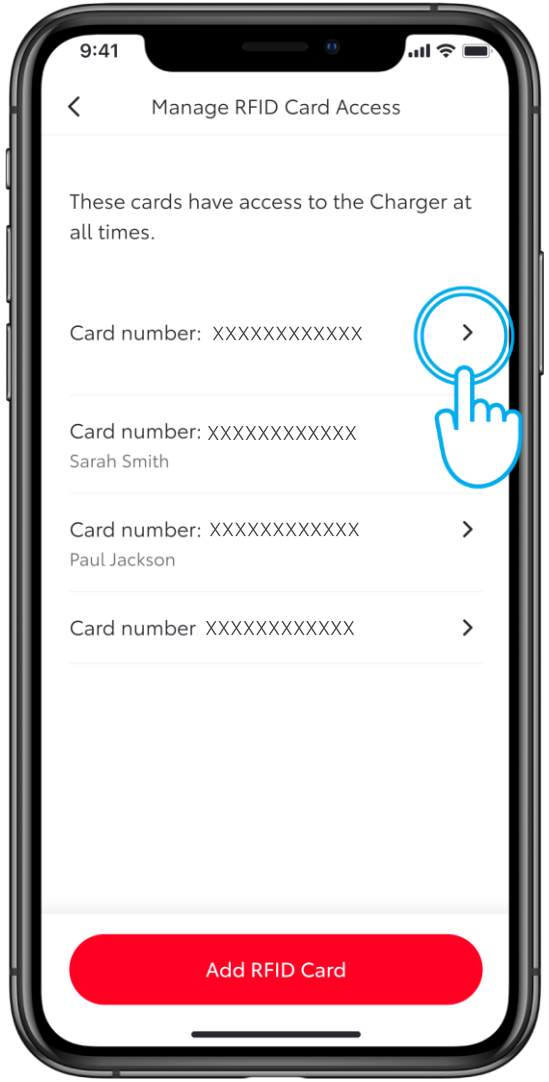
You can then give the card a nickname and tap on “Save”.



STEP 6

The card is then added to the MyToyota app and can be used to operate the charger.

MANAGING ACCESS – ADDING A RFID CARD



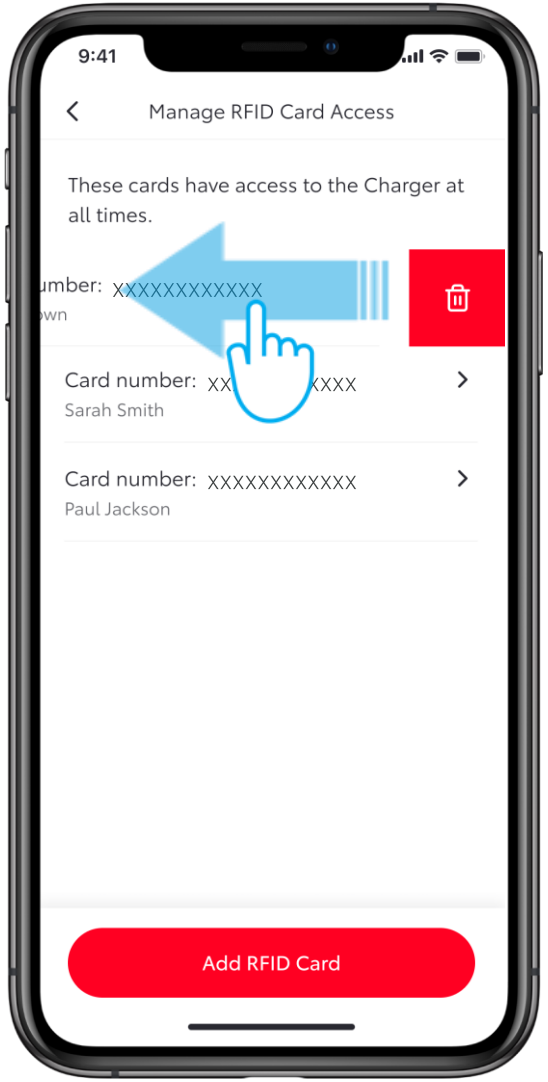
STEP 7

To give a nickname to a card already in the app, tap on the card number.

STEP 8

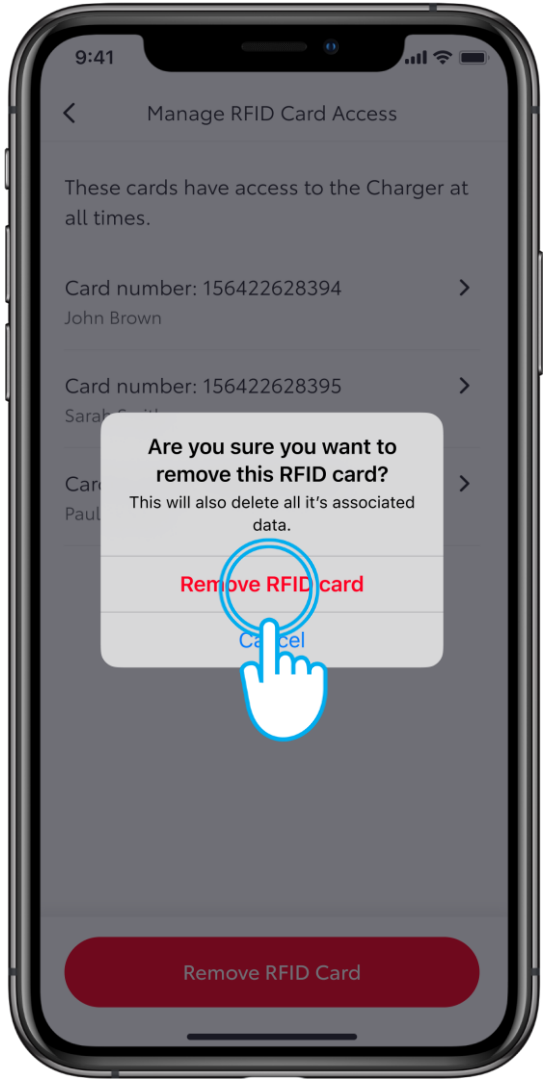
Type in the card nickname and tap on “Save”.

MANAGING ACCESS – REMOVING A RFID CARD



STEP 1

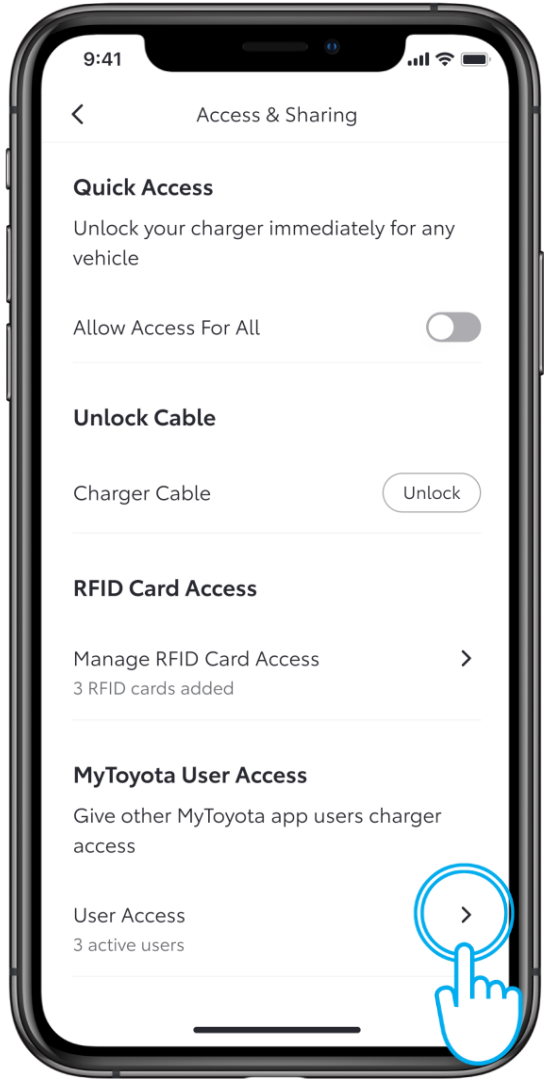
To remove a RFID card, swipe left on the RFID card to remove it.



STEP 2

Confirm the removal by tapping on "Remove RFID card".

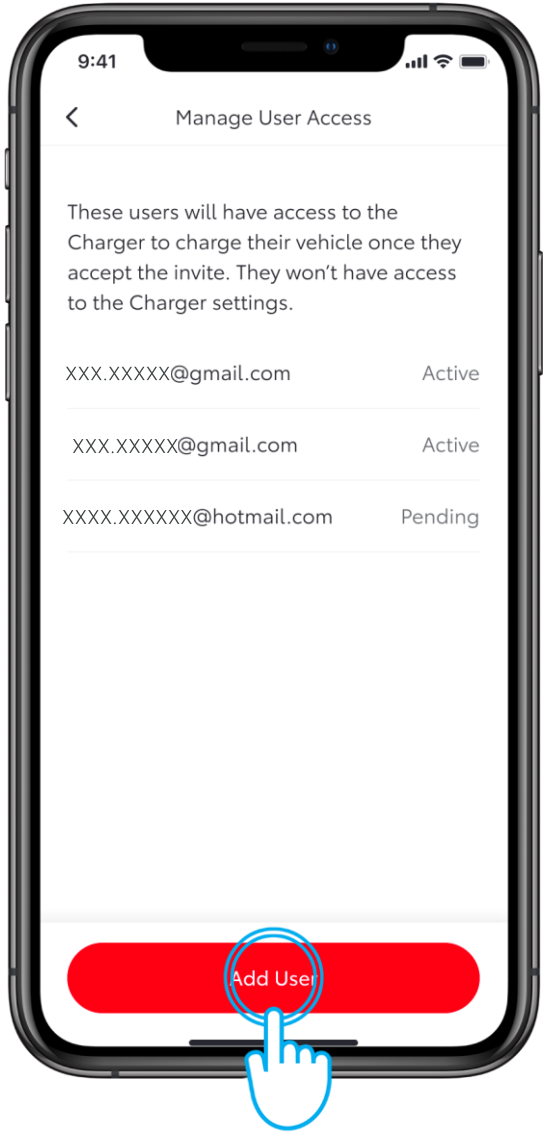
MANAGING ACCESS – ADDING A USER



STEP 1

If you would like to authorise someone else access your charger, you can do so via the MyToyota app.

To add or remove users, tap on "User Access".



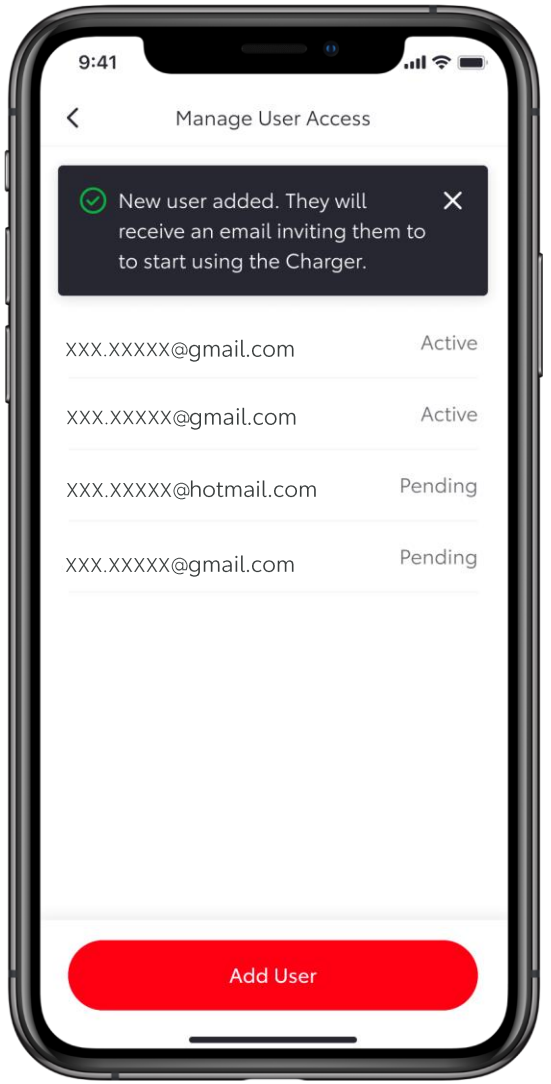
STEP 2

To add a user, tap on "Add User".

MANAGING ACCESS

STEP 3

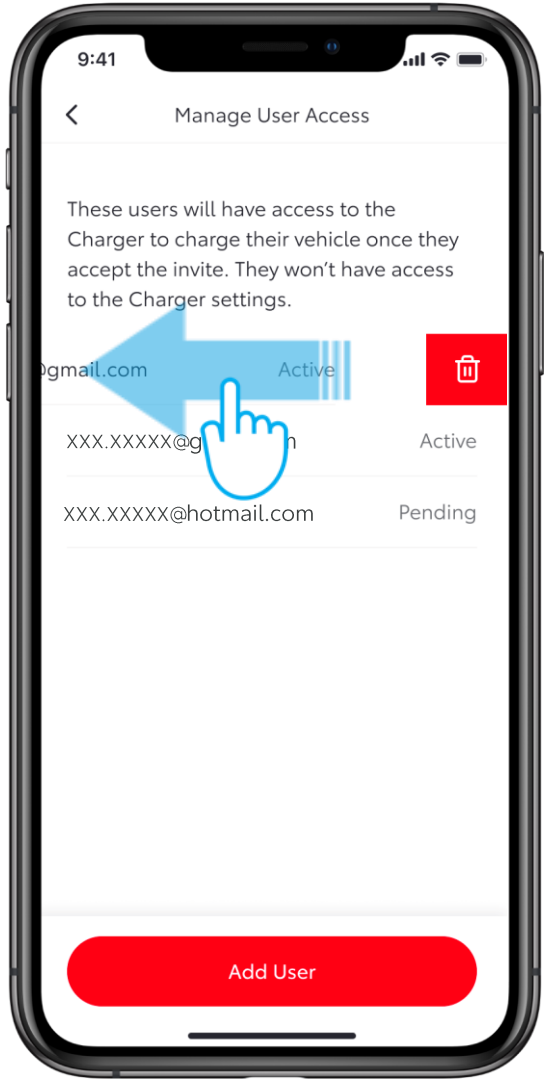
Enter the new user's email address and tap on "Continue".



STEP 4

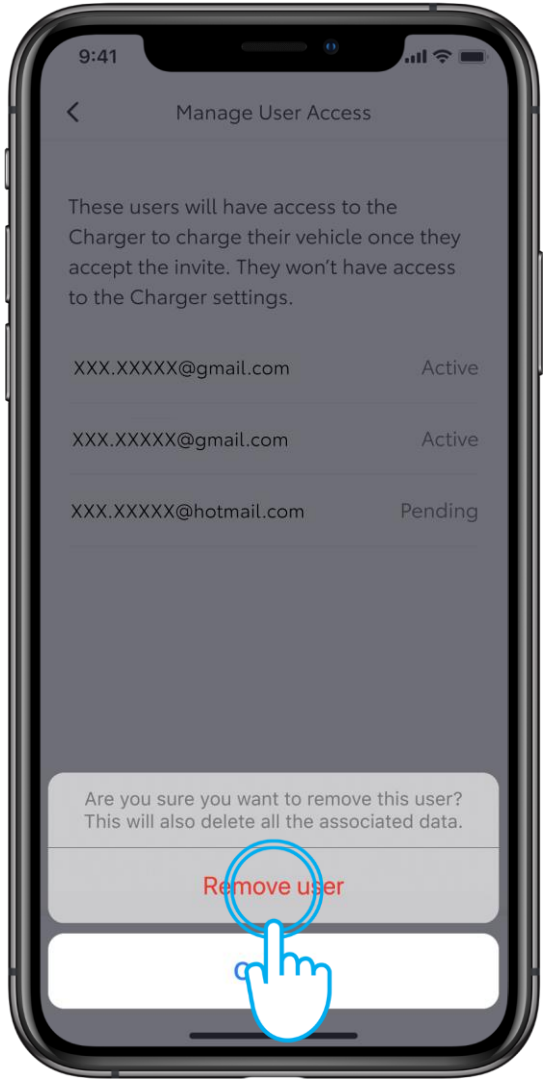
The new user will be added, and they will receive an invitation by email to begin using the charger.

MANAGING ACCESS – REMOVING A USER



STEP 1

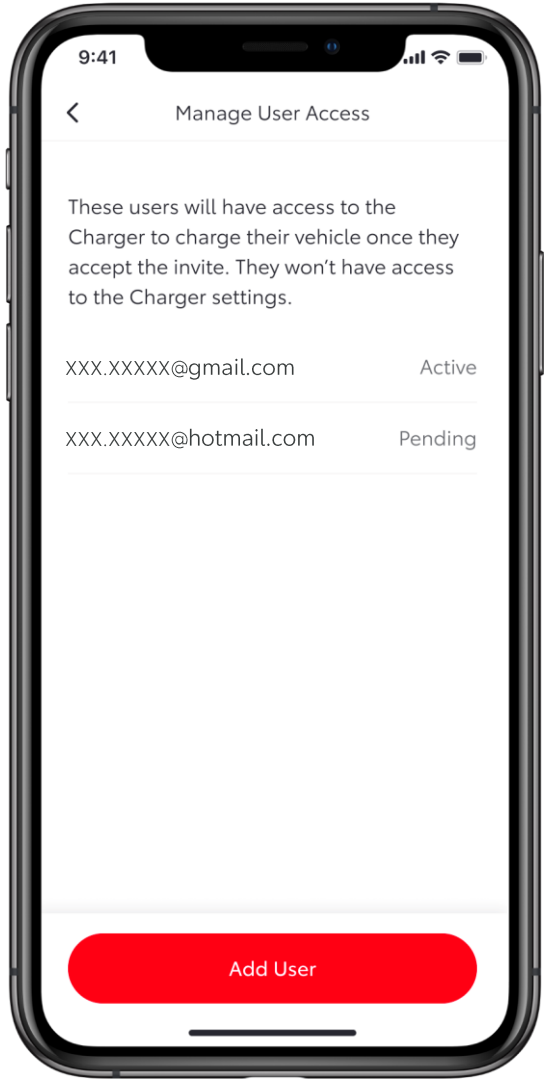
To remove a user, swipe left on that user.



STEP 2

To confirm the removal, tap on "Remove user".

MANAGING ACCESS – REMOVING A USER

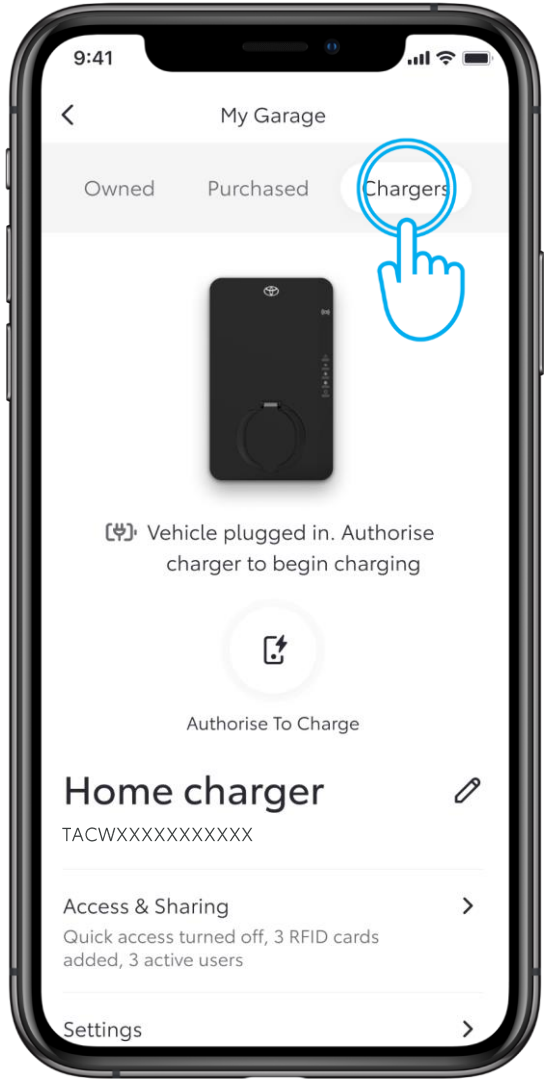


STEP 3

You will see that the user is removed from the list.

CHARGING

TO START CHARGING



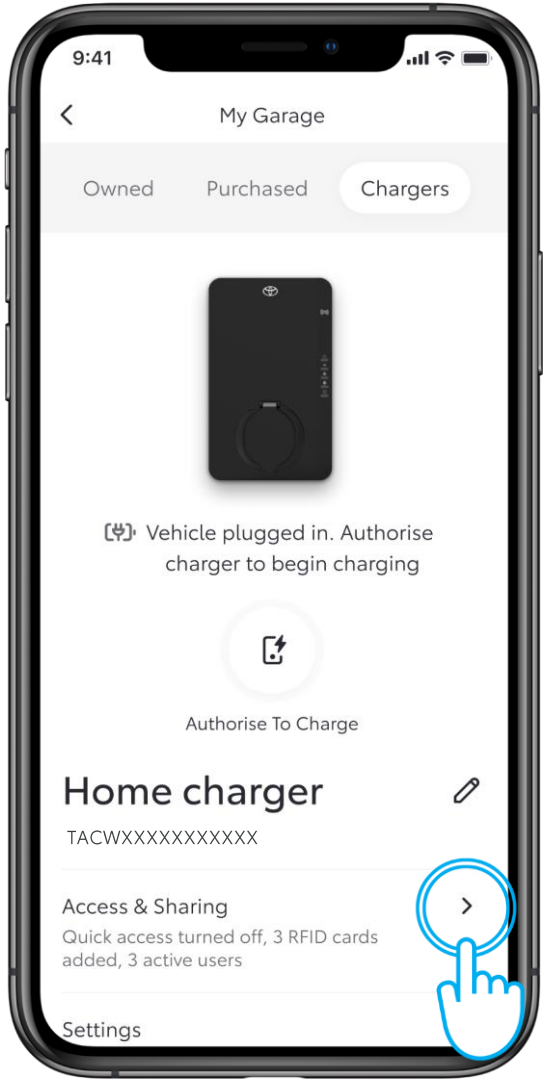
STEP 1

There are three ways to charge your vehicle:
1. Authorisation in App
2. Allow access to all
3. RFID card, tap on HomeCharge

Note: Make sure there are no pre-set charging schedules in the vehicle's multimedia which would override your action. Refer to your Owners Manual for further guidance.

If the charger has the "Allow access to all" toggle enabled, just plug in your vehicle to start charging.

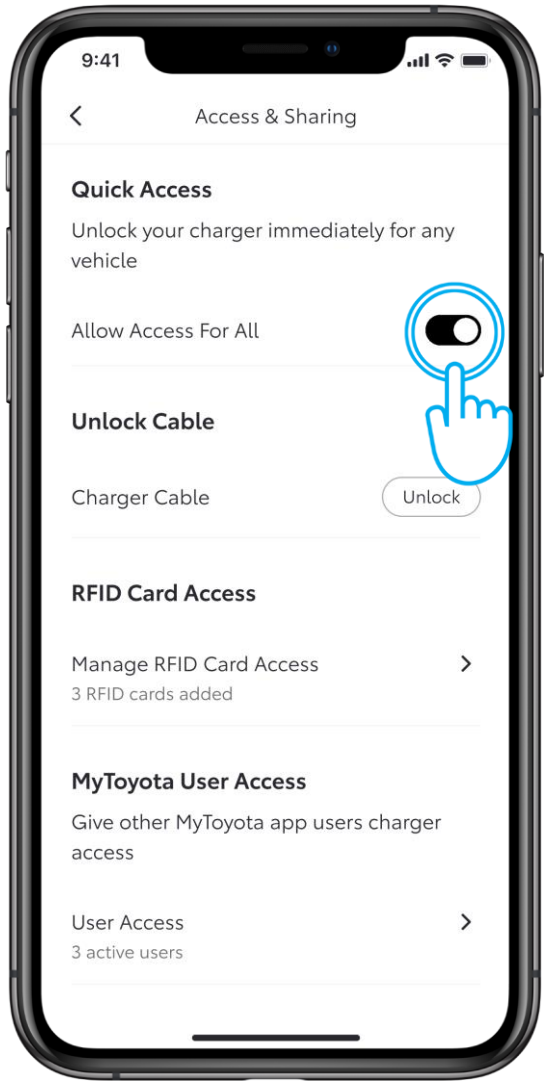
To check the access, click "My Garage" and tap on "Chargers".



STEP 2

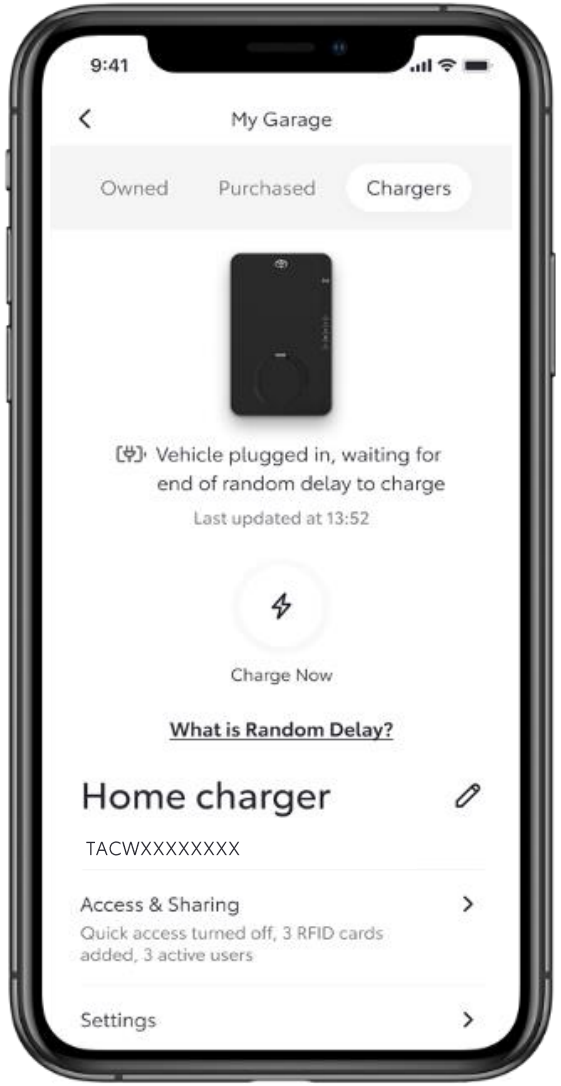
Tap on "Access & Sharing".

TO START CHARGING



STEP 3

Check the toggle position is on to allow access for all.



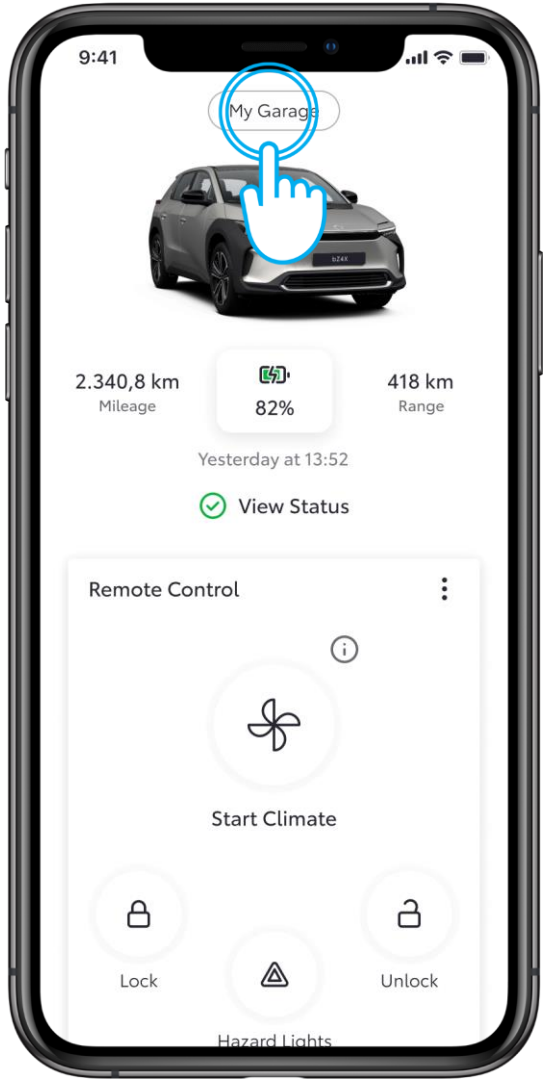
STEP 4

Wait for the end of the Random Delay* for charging to start; or override by clicking and holding “Charge Now” for two seconds.

*What is Random Delay?

To prevent surges and to balance demand for charging electric vehicles, UK regulators require all charge points to include a random delay of up to 10 minutes before starting the charging process.

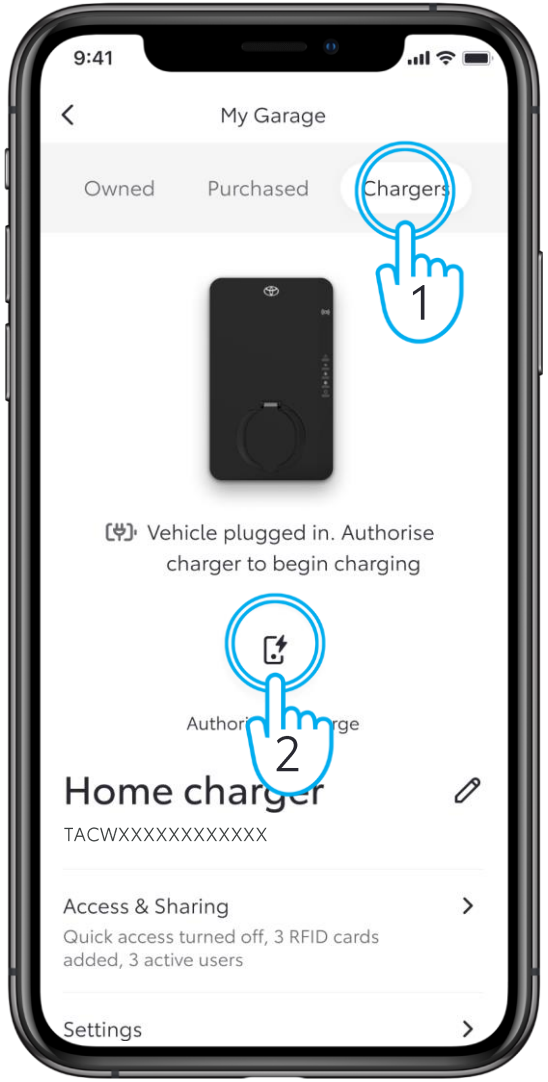
TO START CHARGING – AUTHORISING TO CHARGE



STEP 1

If the charger restricts access to all, authorisation is required.

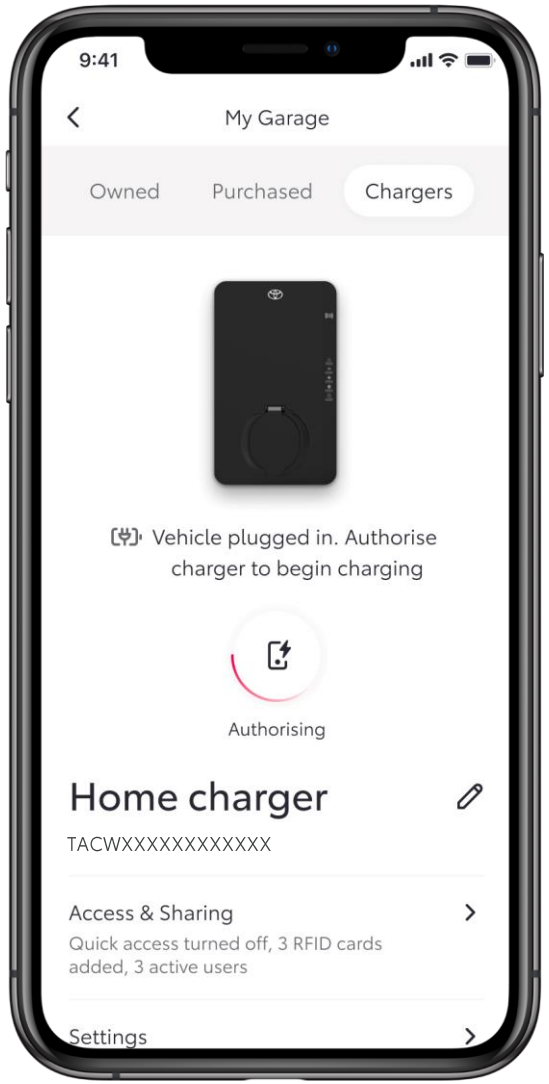
Tap on “My Garage”.



STEP 2

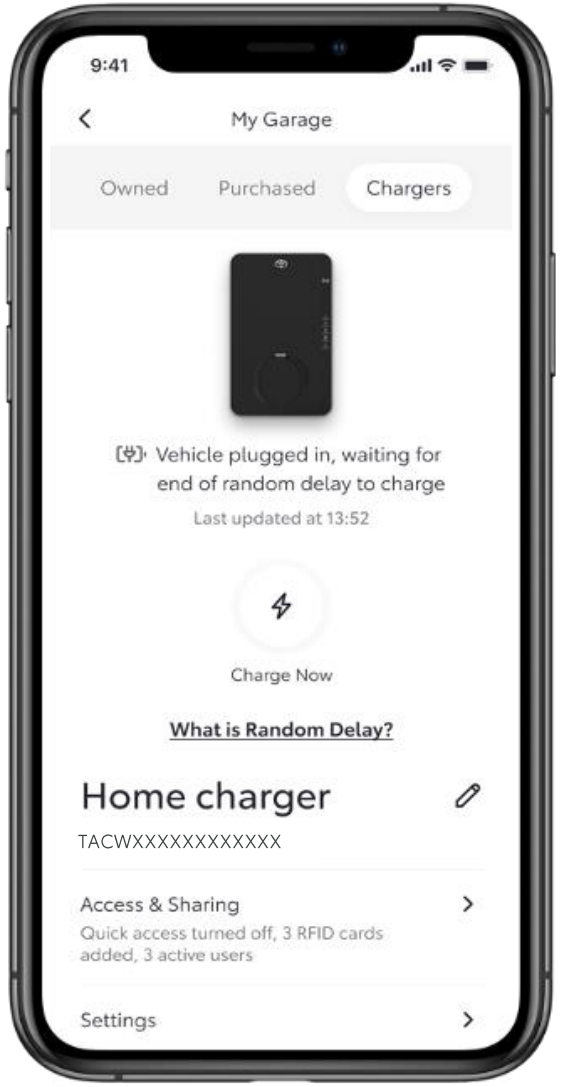
Tap on “Chargers” followed by clicking and holding “Authorise To Charge” for two seconds

TO START CHARGING – AUTHORISING TO CHARGE



STEP 3

The screen will indicate that access is being authorised with a spinning red line around the button.



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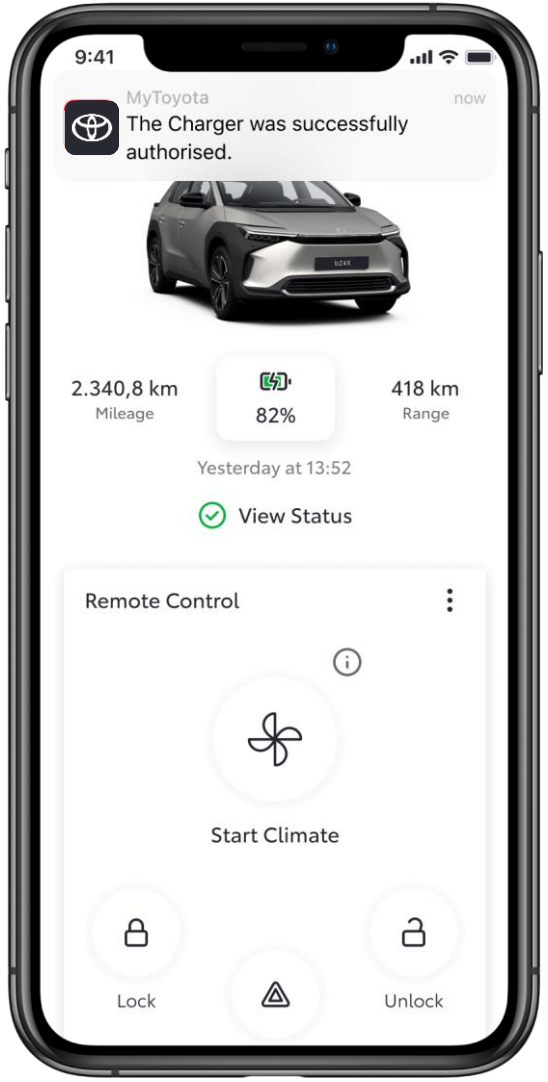
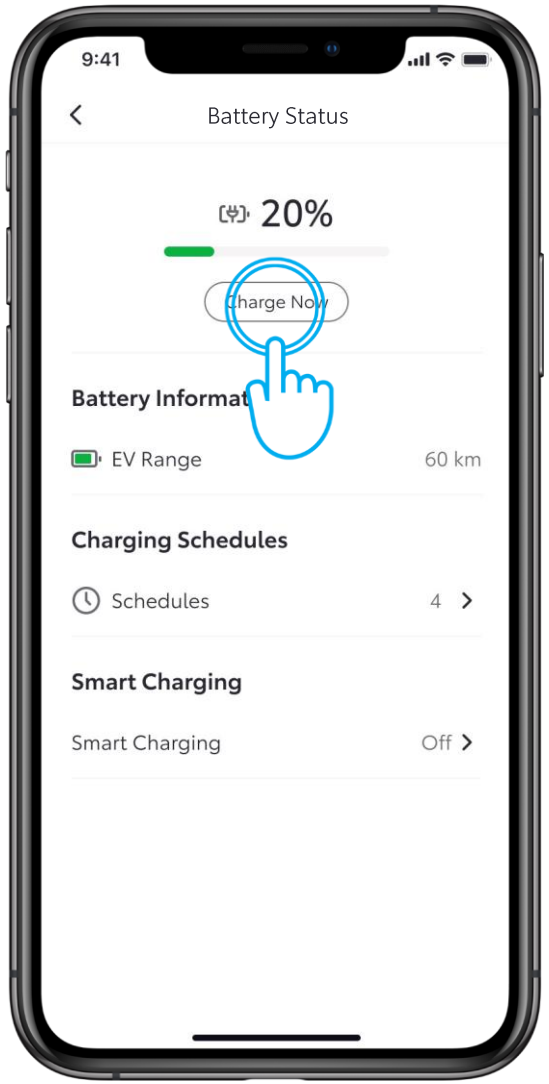


STEP 5

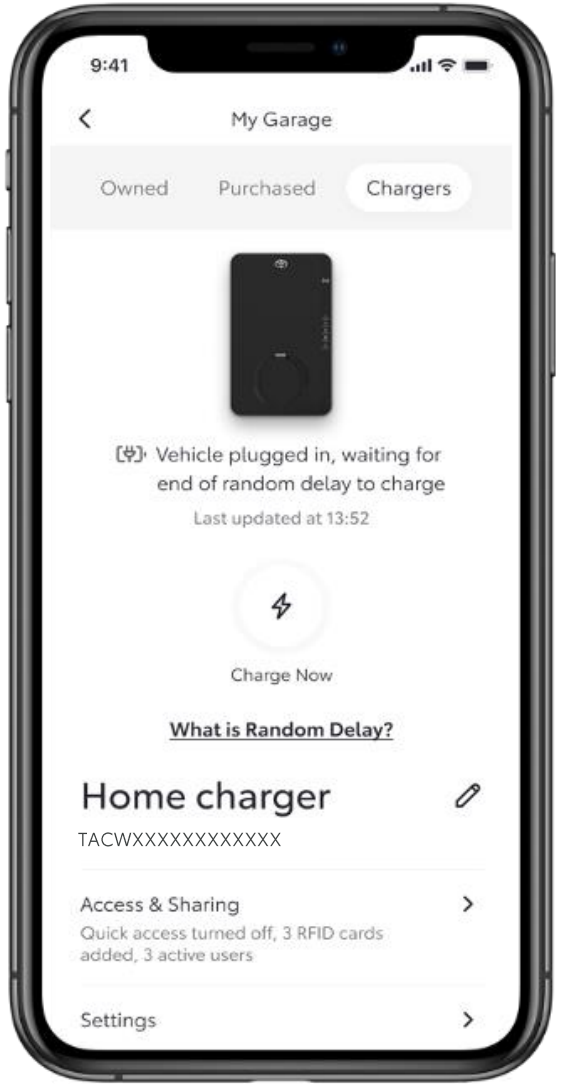
A notification will confirm when a charging session has been successfully authorised, and charging will begin.

TO START CHARGING – OVERRIDING A SCHEDULE



STEP 1

If charging does not start after authorisation due to a pre-set schedule on vehicle, you can override the schedule via the MyToyota app or via the multimedia of your vehicle (pictured below).



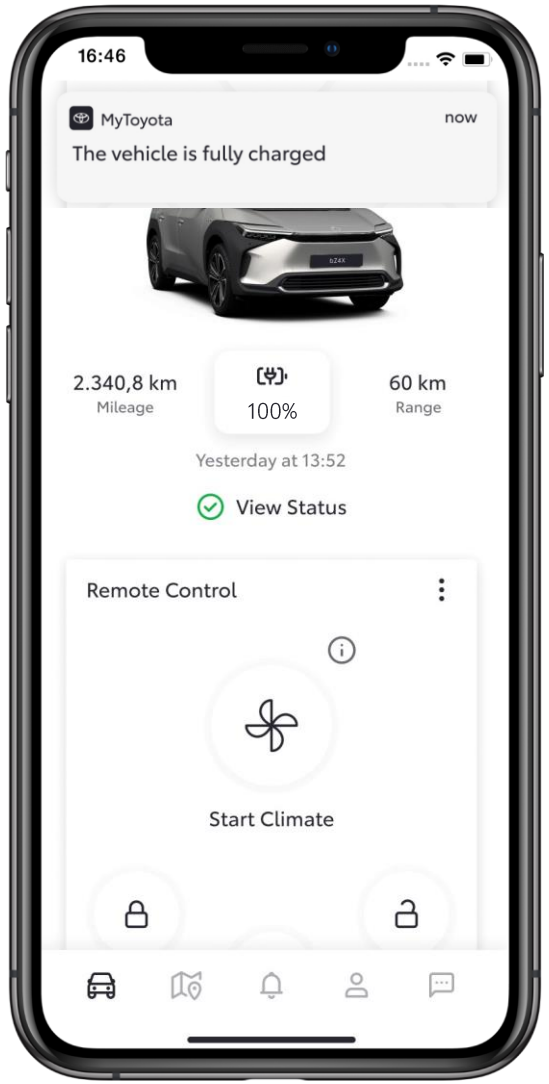
STEP 2

Wait for the end of the Random Delay* for charging to start; or override by clicking and holding "Charge Now" for two seconds.

*What is Random Delay?

To prevent surges and to balance demand for charging electric vehicles, UK regulators require all charge points to include a random delay of up to 10 mins before starting the charging process.

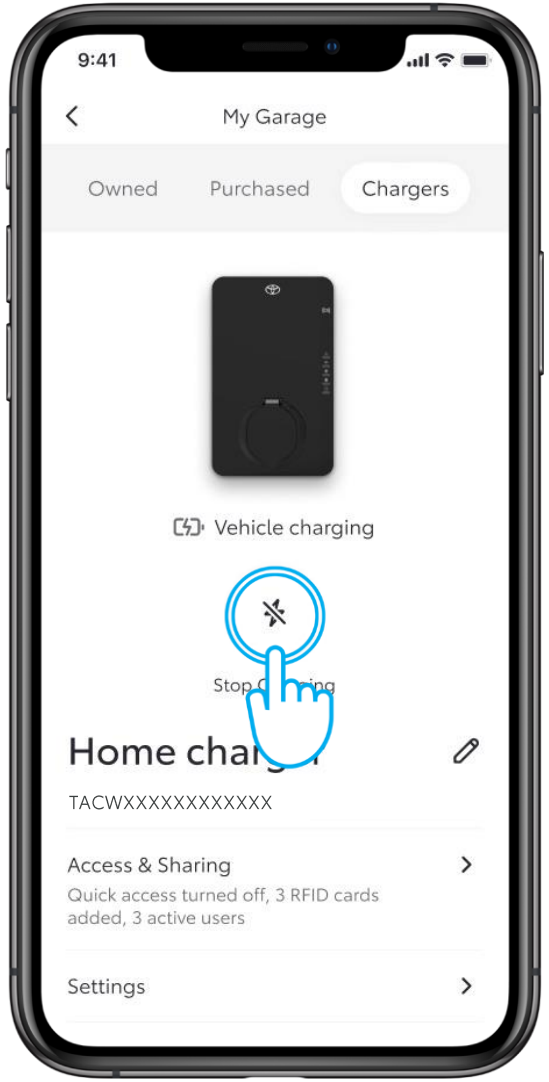
CHARGING – VEHICLE FULLY CHARGED



STEP 1

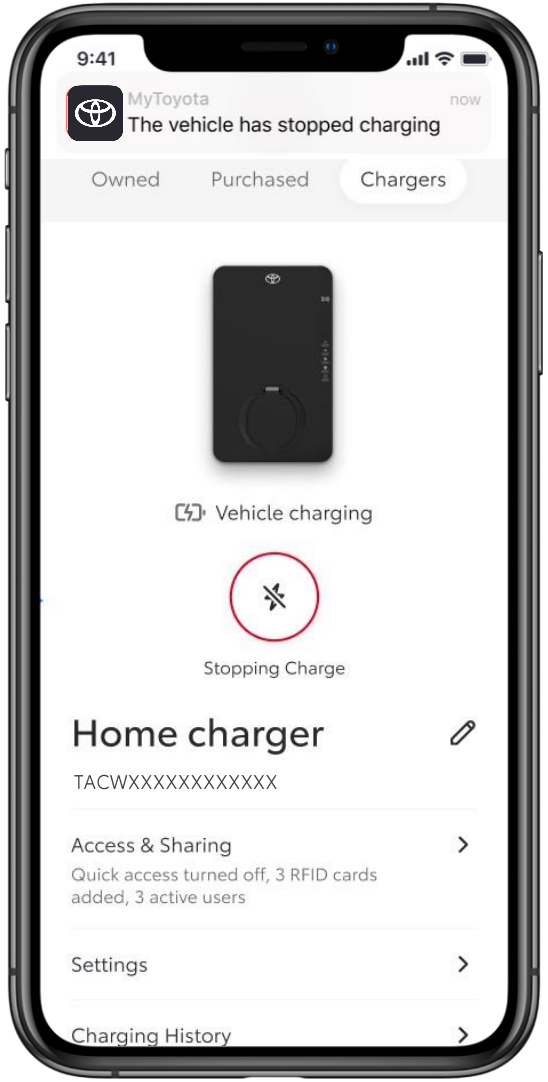
Once the vehicle is fully charged, a notification will be received via the MyToyota app.

STOPPING CHARGING



STEP 1

To stop charging at any time, press and hold on the "Stop Charging" icon for two seconds.



STEP 2

A notification will be received in the MyToyota app confirming that charging has been stopped.

EVERY FEATURE COUNTS

Connected Services are continually improving, therefore visuals and app screens in this guide may slightly differ from those seen in your MyToyota app.