## **Toyota HomeCharge offer Terms and Conditions**

A retail customer, excluding those who lease Private Contract Hire (PCH), who orders a new Toyota bZ4X, Prius Plug In, C-HR Plug In, RAV4 Plug In, PROACE EV, PROACE Verso EV, PROACE City EV, PROACE City Verso EV, PROACE Max EV (the "Vehicles") between 3rd April 2024 and 7th January 2025 and which is registered by 31st March 2025, has the option subject to the following terms and conditions to accept the following offer on Toyota HomeCharge. The offer is for complimentary standard installation of a Toyota HomeCharge wallbox only. Retail customers leasing through Personal Contract Hire (PCH) should contact their lease provider for any terms and conditions relating to home wallbox provision.

In these terms and conditions, "We", "Us, or "Our" means Toyota (G.B) PLC, Great Burgh, Epsom, KT18 5UX and "You", "Your" or "Yourself" means the retail customer.

- 1. This offer as governed by these terms and conditions, means that Your Toyota HomeCharge with standard installation will be free of charge.
- 2.The offer is limited to private retail customer orders of new Vehicles between 3rd April 2024 and 7<sup>th</sup> January 2025 and which is registered by 31st March 2025.
- 3. British Gas Services Limited (registered number 03141243) trading as Centrica in Northern Ireland and British Gas in Great Britain ("British Gas") is Our appointed sole supplier and installer for Toyota HomeCharge.
- 4. For this offer to be valid, the Toyota Homecharge must be ordered from British Gas via a participating Toyota Centre, using the British Gas Dealer referral portal, at the time of ordering Your new Vehicle. Please request the offer at the time of order and Your preferred Toyota Centre will assist You in placing Your order.
- 5. By submitting the British Gas Homecharge application form and/or accepting a British Gas HomeCharge installation, You confirm that You have read, agree with and comply with these terms and conditions and British Gas Terms and Conditions, without exception.
- 6. To participate in this offer:
- 6.1 You must be a resident in mainland England, Scotland, Northern Ireland, Wales or Isle of Wight.
- 6.2 You must confirm that the installation address specified on the British Gas Homecharge application form is a residential address and that You live at the property. If You are not the owner of the property You must have the consent of the owner or landlord for the Toyota Homecharge to be installed.
- 6.3 You must confirm that there is a garage or other suitable private off street parking within Your premises, allowing You to charge Your vehicle safely without creating a trip or other health and safety risk to Yourself or any other party, with modern household electrics as We will not be responsible and You accept all liability.
- 7. The Toyota Homecharge offer applies only to the supply and installation of a 7kw single phase Toyota Homecharge residential charge point, with standard domestic installation costs.
- 8. Standard installation costs are limited to Survey, Distribution Network Operator (DNO) and OZEV management; 10m of surface mounted cabling from the consumer unit to the charge point; safety components eg RCD, MCB; PME earthing device; Load management as required.

- 9. The Toyota Homecharge offer is made subject to availability and on the assumption that the correct electrical connections and protections are available on the property, and that no civil works or electrical remedial works are required. Installation is carried out in accordance with BS7671 18th edition wiring regulations, IET Code of Practice for Electric Vehicle Charging Equipment Installation 2nd .
- 10. If You are not eligible for standard installation, You may be liable for additional installation charges.
- 11. If You are entitled to and exercise Your right to cancel or withdraw from the order to purchase Your new Vehicle, You will no longer be entitled to participate in this offer. If Your Toyota Homecharge has already been installed, We shall be entitled at Our discretion to remove it or levy a charge for the Toyota Homecharge and associated costs.
- 12. It is Your responsibility to ensure all required third party permissions are sought in relation to the installation of the Toyota Homecharge at Your address. British Gas may request proof of such consents prior to the installation of the Toyota Homecharge.
- 13. We will not be liable for any costs resulting from the use of the Toyota Homecharge, including but not limited to the maintenance and repair of the Toyota Homecharge and associated running costs.
- 14. Upon payment for the Installation of the Toyota Homecharge, We shall be deemed to have fully discharged all of Our obligations arising, pursuant to these terms and conditions, and You are referred to British Gas for all matters relating to the Toyota Homecharge arising thereafter.
- 15. The terms of the offer may be amended and/or withdrawn by Us, at any time, without prior notice.
- 16. Toyota HomeCharge may be substituted with another wallbox. In this event, the customer may withdraw from the wallbox purchase.
- 17. There is no cash or credit alternative to the offer and it is non-transferable and non-negotiable.
- 18. DATA PROTECTION: In order to fulfil the Toyota Homecharge offer, We will need to share Your contact details with British Gas. Our privacy policy can be found here.
- 19. These terms and conditions are governed by the laws of England and Wales and the Courts of England and Wales shall have exclusive jurisdiction over any dispute arising in connection with it.
- 20. No third party can enforce these terms and conditions.